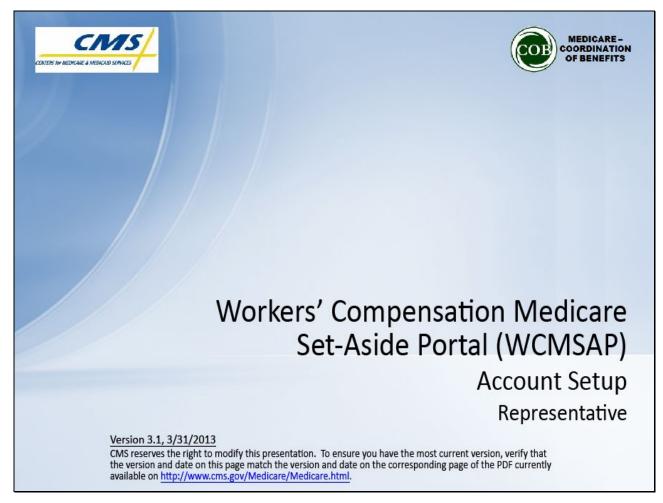
Slide 1 - of 22



Slide notes

Welcome to the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) Account Setup course.

Note: This module is for the Account Manager of the representative account.

A representative account indicates that the submitter is registering as a non-corporate entity with no Employer Identification Number (EIN), but will be submitting multiple WCMSA requests.

As a reminder, you may view the slide number you are on by clicking on the moving cursor. Additionally, you can view the narration by clicking the [CC] button in the lower right hand corner of the screen.

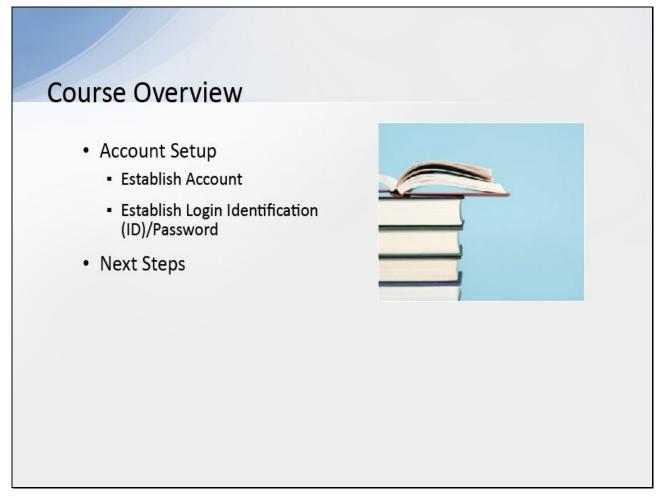
Slide 2 - of 22

Disclaimer

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP. All affected entities are responsible for following the applicable CMS instructions found at the following link: http://www.cms.gov/WorkersCompAgencyServices/.

Slide notes

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Slide notes

This course will demonstrate how to complete the Account Setup, including establishing an account and a Login Identification (ID) and password.

This course will also describe the next steps to follow once the Account Setup has been submitted.

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Getting Started

- · Account Manager
 - Responsible for completing Account Setup
 - Once New Registration is complete
 - Representative has received mailing from Coordination of Benefits Contractor (COBC)
 - Personal Identification Number (PIN)
 - Account ID/Submitter ID

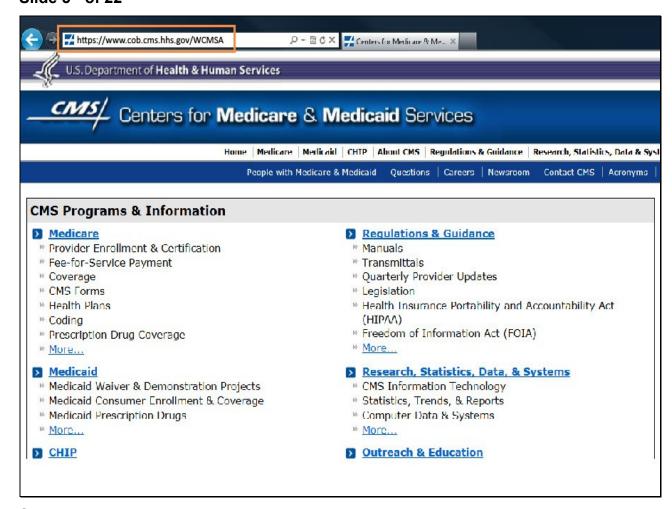
Slide notes

The Account Manager is responsible for completing the Account Setup once the New Registration step is completed and the representative has received a mailing from

the Coordination of Benefits Contractor (COBC) containing the Personal Identification Number (PIN) and Account ID/Submitter ID.

Upon receipt of the Account ID and PIN, you can provide the information to a designated Account Manager, or assign yourself to this role.

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Slide notes

In order to perform the WCMSAP Account Setup, the Account Manager must go to the WCMSAP Web site found at the following URL: https://www.cob.cms.hhs.gov/WCMSA.

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Slide notes

Each time you visit the WCMSAP Web site, the Login Warning page will display the Data Use Agreement (DUA).

The DUA provides information about WCMSAP security measures including access, penalty and privacy laws.

You must agree to the terms of this warning each time you access the WCMSAP application.

You must review the DUA and click the [I Accept] link at the bottom of the page to continue otherwise you will be denied access to the WCMSAP site and will be unable to complete Account Setup.

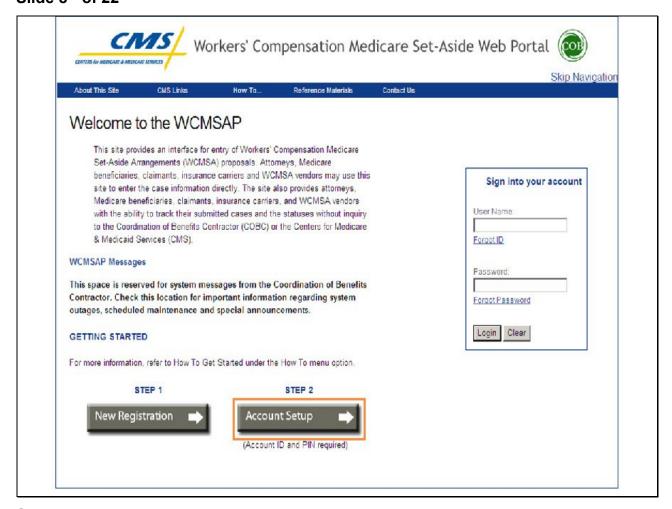
Slide 7 - of 22



Slide notes

Once you have clicked the I Accept link, you will be brought to the Login (Welcome) page.

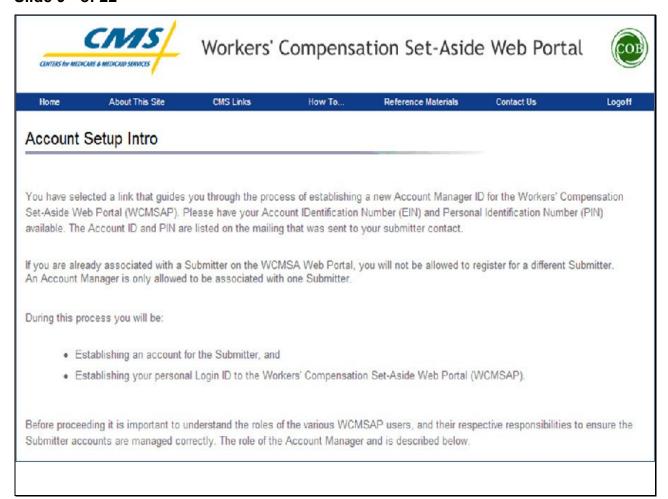
Slide 8 - of 22



Slide notes

Once you have clicked the [I Accept] link, you will be brought to the Login (Welcome) page. To begin the next step in the registration process, click Account Setup.

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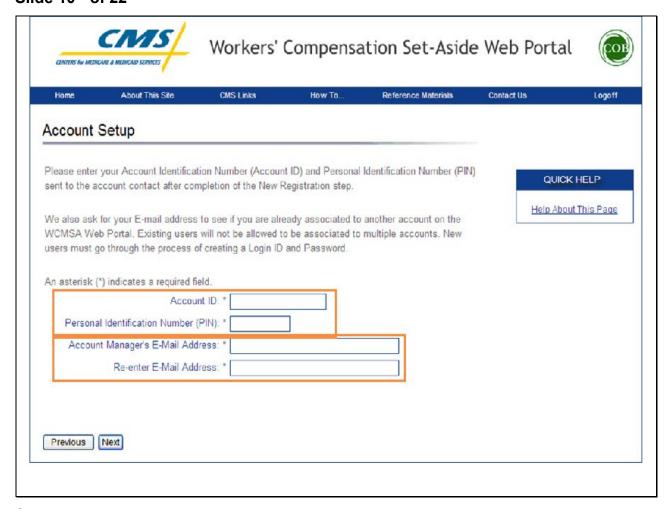


Slide notes

The Account Setup Intro page will display. This page describes the Account Setup process and the role of the Account Manager.

As the Account Manager, you will establish and administer your WCMSAP account. Click Next to continue.

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Slide notes

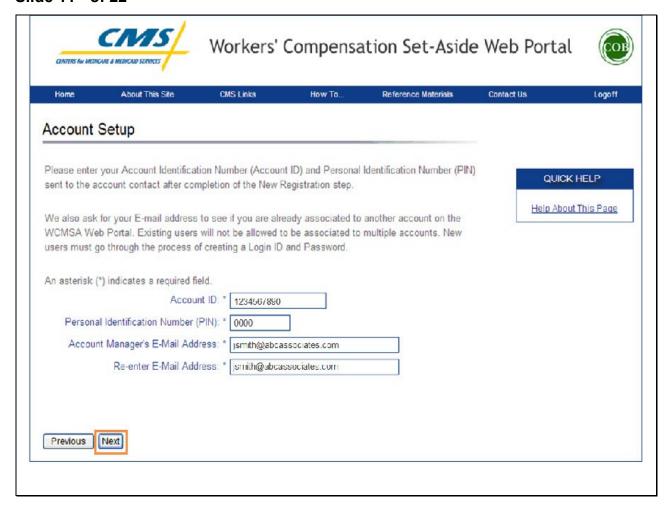
The Account Setup page will display.

This page requires you to enter the Account ID and PIN for this representative account.

Your e-mail address is also required in order to verify that you are a registered user. Your e-mail address must be entered twice.

Note: If the e-mail address you enter is found in the system, you will be prohibited from continuing the account setup process.

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Slide notes

When you have completed the Account Setup page, click Next to continue. The system will validate the Account ID and PIN.

If the Account ID and/or PIN are invalid, the system will display an error message.

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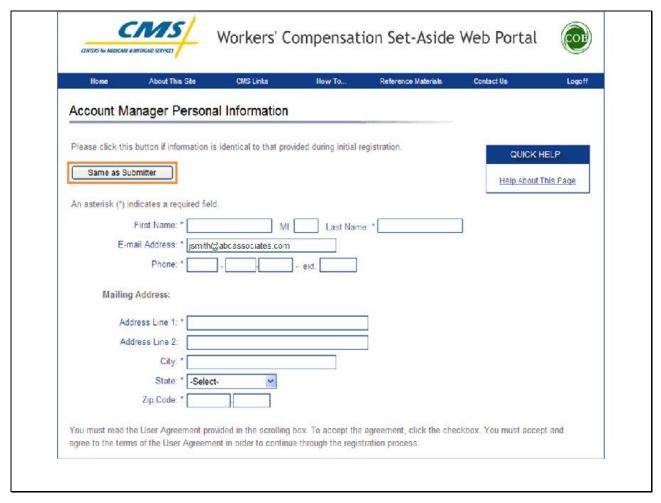
Slide notes

After all information has been verified by the system, the Account Setup – Representative Information page displays.

This page displays information entered during the initial registration process.

Review the listed information. If any of the information is incorrect, contact a COBC Electronic Data Interchange (EDI) Representative to have it corrected.

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Slide notes

The Account Manager Personal Information page will then display.

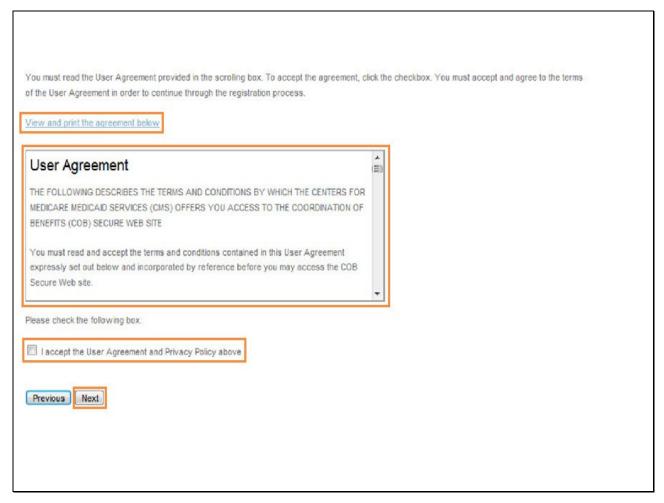
Enter the required personal information.

The information you enter here is required for subsequent communications.

If the Account Manager information is the same information that was entered for the Representative during New Registration, click the Same as Submitter button to populate the fields.

Note: You can register as an Account Manager for an account if you are already a registered Medicare, Medicaid, and SCHIP Extension Act 2007 (MMSEA) Mandatory Reporting user.

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Slide notes

When the Account Manager information has been entered, scroll down to view the User Agreement.

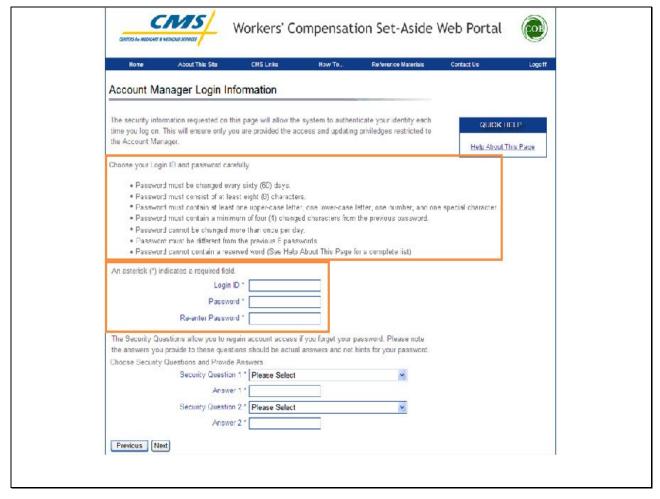
You must read and accept the terms of this agreement. Click the "I accept" check box and then click Next to continue with the Account Setup.

You may print a copy of this for your records.

The system will validate that all required fields on this page have been entered.

If the Account Manager has entered incomplete or invalid information (i.e., the entered information does not pass the WCMSAP edits), the system will display an error message.

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Slide notes

If you are a new user, the Account Manager Login Information page will display, requesting you to set up a Login ID and Password using the following guidelines.

Note: If you have already registered to use the WCMSAP, this page will not display and you will not be prompted to create a Login ID and Password.

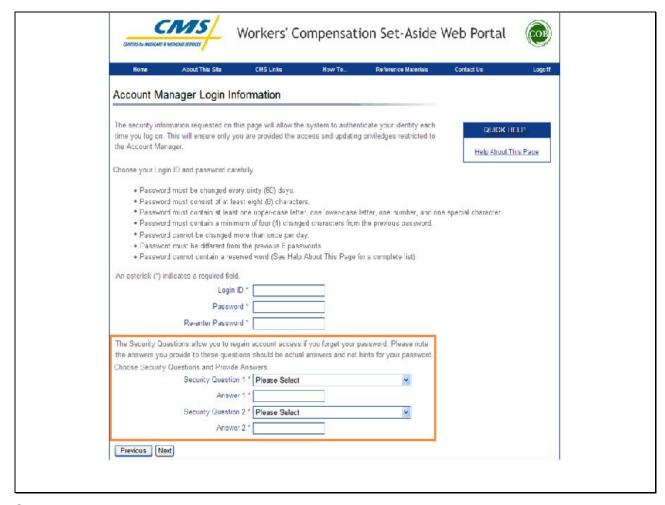
Passwords must be changed every 60 days, must be 8 characters in length, and must contain at least one upper case letter, one lower case letter, one number, and one special character.

Reserved words include: Password, welcome, hcfa, cms, system, medicare, medicaid, temp, letmein, god, sex, money, quest, 1234, or f20asya, ravens, redskin, orioles, bullets, capitol, Maryland, terps, doctor, 567890, 12345678, root, bossman, january, february, march, april, may, june, july, august, september, october, november, december, ssa, firewall, citic, admin, unisys, pwd, security, 76543210, 43210, 098765, iraq, ois, tmg, internet, intranet, extranet, att, Lockheed

Login IDs must be 7 characters and must be in the format of AA999AA: first two alphabetic, next three numeric, last two alphabetic.

Login ID and Password cannot be the same.

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Slide notes

The security information requested on this page will allow the system to authenticate your identity each time you log in to the WCMSAP.

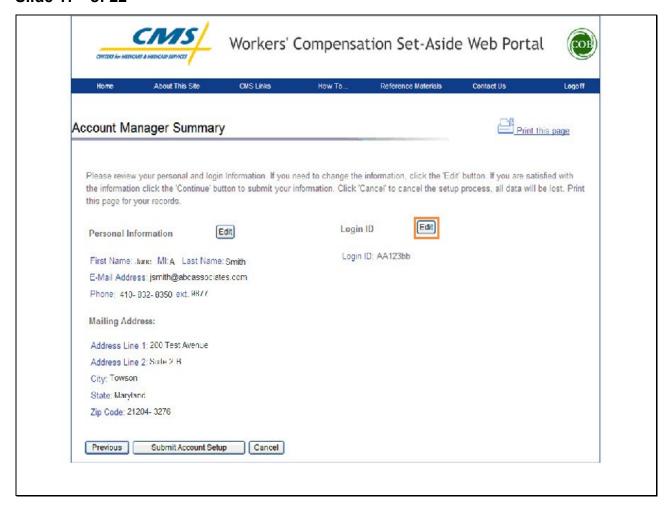
Create your Login ID, and enter and re-enter a Password. Select 2 Security Questions and Answers and click Next.

You will use your Login ID and Password to enter the WCMSAP site and manage the account, create and view cases, and upload file attachments.

The Security Questions will allow you to access your Login ID and reset your Password in the event you forget either one.

When you have completed the Account Manager Login Information page, click Next to continue.

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Slide notes

The Account Manager Summary page will display.

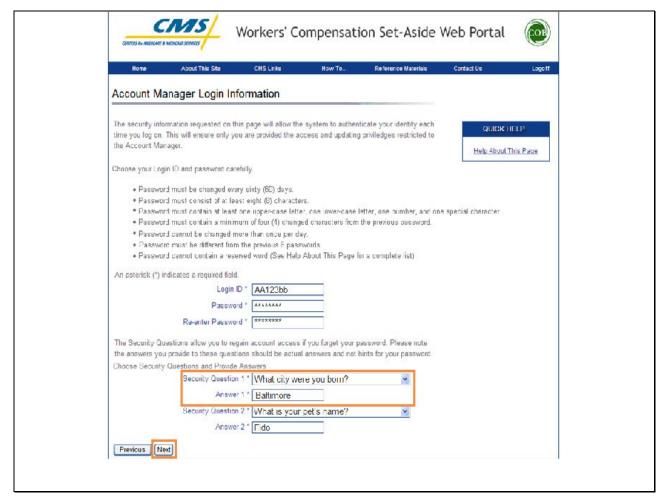
This page lists all of the information you entered during Account Setup.

All information should be reviewed and verified before continuing.

To make any corrections, or to change previously entered information, click the Edit button next to the section that needs to be modified.

This will return you to the applicable page to make modifications.

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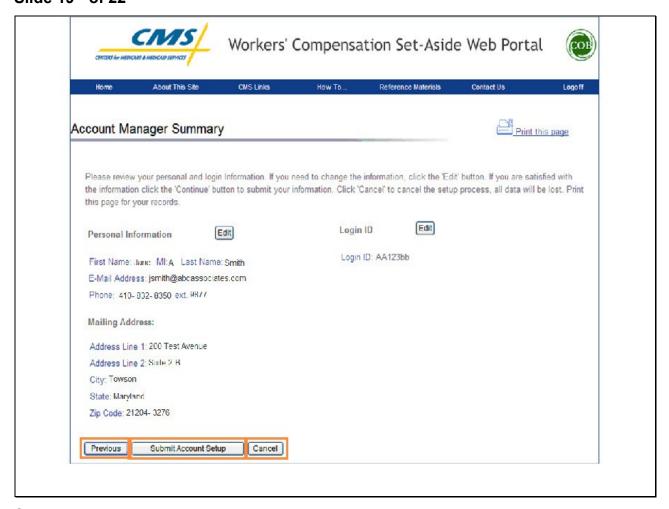


Slide notes

Change any of the information as needed.

Once you have finished editing the information, click Next to return to the Account Manager Summary page.

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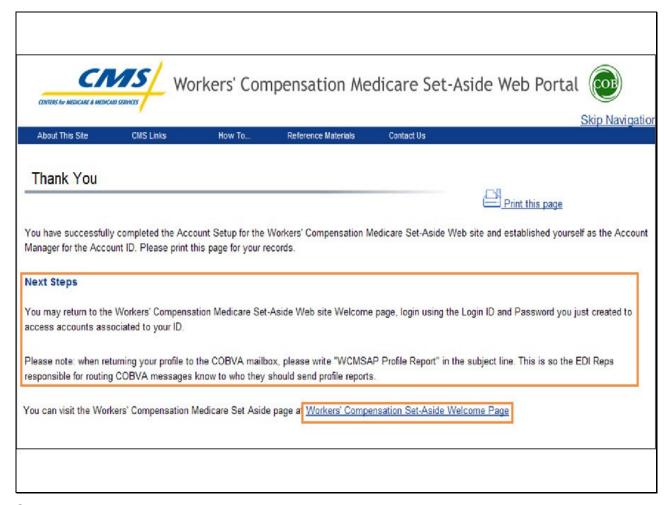
Slide notes

If you need to return to the Account Manager Login Information page, click Previous.

If you need to cancel the account setup, click Cancel.

To submit your information, click Submit Account Setup.

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Slide notes

The system will display a Thank You page with instructions for your next steps after successful Account Setup.

Click the Workers' Compensation Medicare Set-Aside Welcome Page link to return to the Welcome page.

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Next Steps

- Account Manager controls administration of WCMSAP account
 - Once account setup is complete, e-mail notification will be sent to you
 - E-mail will also include Profile Report
 - Contact COBC if Profile Report not received within 10 business days
 - Must review, sign, and return Profile Report to COBC within 60 business days
 - You cannot submit, view, or create cases until the signed Profile Report is received by the COBC
 - If sending by e-mail, use "WCMSAP Profile Report" in subject line
 - If signed Profile Report is not received within timeframe, account will be automatically deleted on the 60th business day
 - If account is deleted, you must start the registration process from the beginning
 - Once Profile Report is received by COBC, you may login to use your account

Slide notes

At this point, you will have successfully setup the account and registered yourself as the Account Manager.

As the Account Manager, you control the administration of the WCMSAP account.

Upon completion of all information for the account setup, an e-mail notification will be sent to you.

The e-mail will also include a Profile Report, noting all information previously recorded during registration and any additional information provided during the account setup.

Contact the COBC EDI Department if you do not receive a Profile Report after 10 business days.

The profile report must be reviewed for accuracy then signed and returned to the COBC.

You cannot submit, view, or create cases until the signed Profile Report is received by the COBC.

You will have 60 business days to review, sign, and return the Profile Report to the COBC.

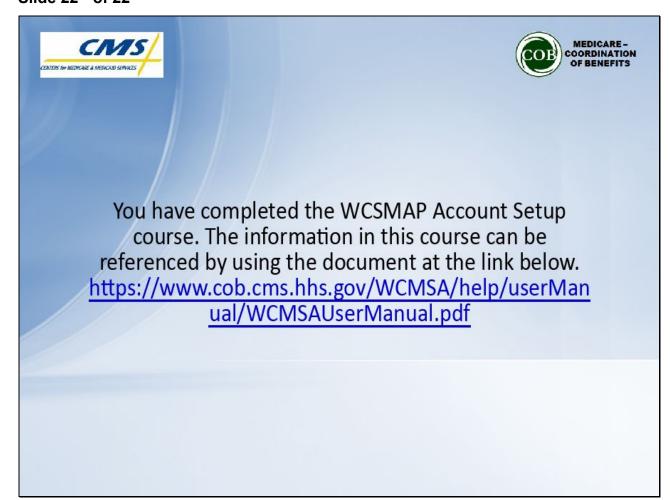
When returning the signed Profile Report via email, use "WCMSAP Profile Report" in the subject line.

If a signed Profile Report is not received within that timeframe, the account will be automatically deleted on the 60th business day.

If the account is deleted, you must start the registration process from the beginning.

After the report has been received by the COBC, you can login to the account to maintain account and case information, upload and replace documents, submit cases, and manage Designee access.

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Slide notes